

January 2025

NAT2501

04 Sat	Ushuaia
05 Sun	Relaxation at sea
06 Mon	Variable itinerary: Falkland Islands ↓
07 Tue	
08 Wed	Relaxation at sea
09 Thu	
10 Fri	Variable itinerary: South Georgia ↓
11 Sat	
12 Sun	
13 Mon	Relaxation at sea
14 Tue	Variable itinerary: South Orkney Islands ↓, South Shetland Islands ↓, Weddell Sea ↓, Antarctic Peninsula ↓
15 Wed	
16 Thu	
17 Fri	
18 Sat	
19 Sun	
20 Mon	Sailing through the Drake Passage
21 Tue	
22 Wed	Ushuaia

NAT2502

22 Wed	Ushuaia
23 Thu	Relaxation at sea
24 Fri	Variable itinerary: Falkland Islands ↓
25 Sat	
26 Sun	Relaxation at sea
27 Mon	
28 Tue	Variable itinerary: South Georgia ↓
29 Wed	
30 Thu	
31 Fri	Relaxation at sea

February 2025

01 Sat	Variable itinerary: South Orkney Islands ↓, South Shetland Islands ↓, Weddell Sea ↓, Antarctic Peninsula ↓
02 Sun	
03 Mon	
04 Tue	
05 Wed	
06 Thu	Sailing through the Drake Passage
07 Fri	
08 Sat	Ushuaia
09 Sun	

NAT2503

09 Sun	Ushuaia
10 Mon	Relaxation at sea
11 Tue	Stanley/Falkland Islands ↓
12 Wed	Relaxation at sea
13 Thu	
14 Fri	Variable itinerary: South Georgia ↓
15 Sat	
16 Sun	
17 Mon	Relaxation at sea
18 Tue	Variable itinerary: South Orkney Islands ↓, South Shetland Islands ↓, Antarctic Peninsula ↓, crossing the Antarctic Circle, Marguerite Bay ↓
19 Wed	
20 Thu	
21 Fri	
22 Sat	
23 Sun	
24 Mon	
25 Tue	
26 Wed	
27 Thu	
28 Fri	

March 2025

01 Sat	Ushuaia
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NAT2504

01 Sat	Ushuaia
02 Sun	Variable itinerary: Chile's southern fjords ↓ (sailing through the Beagle Channel, passing the Garibaldi Glacier, sailing through the Strait of Magellan, Punta Arenas, passage through the Kirke Narrows, Puerto Natales, intensive cruising in the southern fjords, passing the Pio XI Glacier)
03 Mon	
04 Tue	
05 Wed	
06 Thu	
07 Fri	Variable itinerary: Chile's northern fjords ↓ (intensive cruising in the northern fjords, Chaiten, Puerto Montt, Isla de Chiloe)
08 Sat	
09 Sun	
10 Mon	
11 Tue	Relaxation at sea
12 Wed	Valparaiso
13 Thu	Isla Chanaral ↓
14 Fri	Relaxation at sea
15 Sat	Iquique
16 Sun	Relaxation at sea
17 Mon	Paracas ↓
18 Tue	Callao
19 Wed	

NAT2505

19 Wed	Callao
20 Thu	Relaxation at sea
21 Fri	Paita
22 Sat	Isla de la Plata ↓
23 Sun	
24 Mon	Relaxation at sea
25 Tue	Utria National Park ↓
26 Wed	Daytime passage through the Panama Canal
27 Thu	San Blas Islands ↓
28 Fri	Cartagena
29 Sat	Relaxation at sea
30 Sun	Curacao
31 Mon	Relaxation at sea

April 2025

01 Tue	Bequia ↓
02 Wed	Port of Spain
03 Thu	Relaxation at sea
04 Fri	
05 Sat	Ile Royale
06 Sun	Relaxation at sea
07 Mon	Icoaraci (Belem) ↓

NAT2506

07 Mon	Icoaraci (Belem) ↓
08 Tue	Daytime passage through the Breves Channels
09 Wed	Variable itinerary: upstream on the Amazon with Zodiac landings (a.o. Guajara, Virassaia, Alter do Chao, Parintins, Canacari)
10 Thu	
11 Fri	
12 Sat	
13 Sun	Manaus
14 Mon	Rio Negro ↓
15 Tue	
16 Wed	
17 Thu	
18 Fri	Variable itinerary: further upstream on the Amazon with Zodiac landings (a.o. Lago Ajura, Cuxiu Muni, Rio Jutai, Leticia, Pevas)
19 Sat	
20 Sun	
21 Mon	
22 Tue	
23 Wed	
24 Thu	
25 Fri	Iquitos ↓

NAT2507

25 Fri	Iquitos ↓
26 Sat	Variable itinerary: downstream on the Amazon with Zodiac landings (a.o. Pevas, Leticia, Rio Jutai, Cuxiu Muni, Lago Ajura)
27 Sun	
28 Mon	
29 Tue	
30 Wed	

May 2025

01 Thu	
02 Fri	
03 Sat	
04 Sun	Rio Negro ↓
05 Mon	Manaus
06 Tue	
07 Wed	Variable itinerary: further downstream on the Amazon with Zodiac landings (a.o. Canacari, Parintins, Alter do Chao, Virassaia, Guajara)
08 Thu	
09 Fri	
10 Sat	
11 Sun	
12 Mon	Daytime passage through the Breves Channels
13 Tue	Icoaraci (Belem) ↓

NAT2508

13 Tue	Icoaraci (Belem) ↓
14 Wed	Relaxation at sea
23 Fri	
24 Sat	Leixoes

NAT2509

24 Sat	Leixoes
25 Sun	Relaxation at sea
26 Mon	Santander
27 Tue	Ile d'Yeu ↓
28 Wed	Belle-Ile ↓
29 Thu	Tresco/Isles of Scilly ↓
30 Fri	Dublin
31 Sat	Isle of Man (Peel/St. Patrick's Isle ↓, Cruising off Calf of Man)

June 2025

01 Sun	Inner Hebrides ↓ (Iona, Isle of Lunga)
02 Mon	Isle of Lewis
03 Tue	Relaxation at sea
04 Wed	Heimaey
05 Thu	Reykjavik

NAT2510

05 Thu	Reykjavik
06 Fri	Heimaey
07 Sat	Relaxation at sea
08 Sun	Variable itinerary: east coast of Iceland (Seydisfjordur, Bakkagerdi ↓)
09 Mon	
10 Tue	Variable itinerary: north coast of Iceland (Husavik ↓, Grimsey ↓, Akureyri, Hrisey ↓)
11 Wed	
12 Thu	
13 Fri	Variable itinerary: west coast of Iceland (Reykjarfjordur, cruising in the westfjords and off Latrabjarg, Grundarfjordhur)
14 Sat	
15 Sun	Reykjavik



NAT2511

15 Sun	Reykjavik
16 Mon	Heimaey
17 Tue	Relaxation at sea
18 Wed	Variable itinerary: east coast of Iceland (Seydisfjordur, Bakkagerdi ↓)
19 Thu	
20 Fri	Variable itinerary: north coast of Iceland (Husavik ↓, Grimsey ↓, Akureyri, Hrisey ↓)
21 Sat	
22 Sun	
23 Mon	Variable itinerary: west coast of Iceland (Reykjarfjordur, cruising in the westfjords and off Latrabjarg, Grundarfjordhur)
24 Tue	
25 Wed	Reykjavik

NAT2512

25 Wed	Reykjavik
26 Thu	Variable itinerary: Iceland (cruising off Latrabjarg, Patreksfjordur ↓, cruising in the westfjords, Akureyri, Grimsey ↓)
27 Fri	
28 Sat	
29 Sun	
30 Mon	Passing Jan Mayen

July 2025

01 Tue	Relaxation at sea
02 Wed	Variable itinerary: Svalbard ↓ (Prins Karls Forland, Ny-Alesund, 14th July Glacier, Liefdefjord, Smeerenburgfjord)
03 Thu	
04 Fri	
05 Sat	
06 Sun	Longyearbyen ↓

NAT2513

06 Sun	Longyearbyen ↓
07 Mon	Variable itinerary: Svalbard ↓ (Liefdefjord, Smeerenburgfjord, Ny-Alesund, 14th July Glacier, Prins Karls Forland)
08 Tue	
09 Wed	
10 Thu	
11 Fri	Relaxation at sea
12 Sat	
13 Sun	Variable itinerary: north-west coast of Iceland (Saudarkrokur, Isafjordhur, cruising off Latrabjarg)
14 Mon	
15 Tue	Reykjavik
16 Wed	Relaxation at sea
17 Thu	East coast of Greenland ↓ (Skjoldungen Sound)
18 Fri	Sailing through Prince Christian Sound (depending on ice conditions)
19 Sat	
20 Sun	Variable itinerary: west coast of Greenland ↓ (Arsukfjord, Nuuk, Disko Bay, Sisimiut)
21 Mon	
22 Tue	
23 Wed	
24 Thu	Kangerlussuaq ↓

NAT2514

24 Thu	Kangerlussuaq ↓
25 Fri	Relaxation at sea
26 Sat	Variable itinerary: west coast of Greenland ↓ (Uummanaq, Eqip Sermia Glacier, Ilulissat, Disko Bay, Sisimiut)
27 Sun	
28 Mon	
29 Tue	
30 Wed	Relaxation at sea, sailing through Baffin Bay
31 Thu	Cruising in the Frobisher Bay, Iqaluit ↓

August 2025

01 Fri	Variable itinerary: Hudson Strait ↓ (Lower Savage Islands, Diana Island, Eric Cove)
02 Sat	
03 Sun	
04 Mon	Variable itinerary: Hudson Bay ↓ (Mansel Island, Coats Island, Walrus Island, Chesterfield Inlet, Marble Island)
05 Tue	
06 Wed	
07 Thu	
08 Fri	Relaxation at sea
09 Sat	
10 Sun	Churchill
11 Mon	

NAT2515

11 Mon	Churchill
12 Tue	
13 Wed	Relaxation at sea
14 Thu	
15 Fri	Variable itinerary: Hudson Bay ↓ (Marble Island, Chesterfield Inlet, Walrus Island, Coats Island, Mansel Island)
16 Sat	
17 Sun	
18 Mon	
19 Tue	Variable itinerary: west coast of Greenland ↓ (Eric Cove, Diana Island, Lower Savage Islands)
20 Wed	
21 Thu	
22 Fri	Iqaluit/Baffin Island ↓, cruising in the Frobisher Bay
23 Sat	Relaxation at sea, sailing through Baffin Bay
24 Sun	Variable itinerary: west coast of Greenland ↓ (Sisimiut, Ilulissat, Disko Bay, Eqip Sermia Glacier, Uummanaq)
25 Mon	
26 Tue	
27 Wed	
28 Thu	Relaxation at sea
29 Fri	Kangerlussuaq ↓

NAT2516

29 Fri	Kangerlussuaq ↓
30 Sat	Variable itinerary: west coast of Greenland ↓ (Sisimiut, Ilulissat, Disko Bay)
31 Sun	

September 2025

01 Mon	Relaxation at sea
02 Tue	Variable itinerary: Arsukfjord ↓, sailing through Prince Christian Sound (depending on ice conditions)
03 Wed	
04 Thu	
05 Fri	Variable itinerary: south and east coast of Greenland ↓ (highlights and landings depending on weather and ice conditions, a.o. Skjoldungen Sound, Tasiilaq, Ittoqqortoormiit, Scoresbysund, Northeast Greenland National Park)
06 Sat	
07 Sun	
08 Mon	
09 Tue	
10 Wed	
11 Thu	
12 Fri	Relaxation at sea
13 Sat	Seydisfjordur
14 Sun	Relaxation at sea
15 Mon	Kirkwall
16 Tue	Relaxation at sea
17 Wed	Hamburg

NAT2517

17 Wed	Hamburg , evening cruise on the Elbe
18 Thu	Daytime passage through the Kiel Canal
19 Fri	Relaxation at sea
20 Sat	Cruising through the Stockholm Archipelago, Stockholm ↓ Gulf of Bothnia (Bothnian Sea and Bothnian Bay):
21 Sun	Expedition day in Sweden's High Coast ↓, Harnosand
22 Mon	Harnosand
23 Tue	Expedition day at the Kvarken Archipelago ↓
24 Wed	Lulea
25 Thu	Lulea, expedition day in the northern Bothnian Bay ↓
26 Fri	Kemi
27 Sat	Oulu
28 Sun	Vaasa
29 Mon	Expedition day in the Aland Islands ↓
30 Tue	Relaxation at sea

October 2025

01 Wed	Cruising off the chalk cliffs of Mon, evening passage through the Kiel Canal
02 Thu	Hamburg

NAT2518

02 Thu	Hamburg , evening cruise on the Elbe
03 Fri	Relaxation at sea
04 Sat	Texel ↓
05 Sun	Helgoland ↓
06 Mon	Hamburg

NAT2519

06 Mon	Hamburg , evening cruise on the Elbe
07 Tue	Relaxation at sea
08 Wed	Isle of Wight ↓
09 Thu	Guernsey ↓
10 Fri	Caen
11 Sat	Caen, cruising on the Caen Canal and through the Ouistreham lock, relaxation at sea
12 Sun	Antwerp, cruising on the Westerschelde
13 Mon	Rotterdam
14 Tue	Helgoland ↓
15 Wed	Hamburg

NAT2520

15 Wed	Hamburg , evening cruise on the Elbe
16 Thu	Relaxation at sea
17 Fri	Amsterdam
18 Sat	Cruise on the Thames to Tower Bridge, London
19 Sun	London
20 Mon	Relaxation at sea
21 Tue	Hamburg



NAT2521

- 21 Tue** **Hamburg**, evening cruise on the Elbe
- 22 Wed Relaxation at sea
- 23 Thu Bergen, Inside Passage through the fjords and islands of Norway (from Bergen to Stavanger)
- 24 Fri Alesund
- 25 Sat Cruising off the "mountain with the hole" Torghatten
- 26 Sun Tromsø
- 27 Mon Cruising off North Cape, Honningsvag
- 28 Tue Alta
- 29 Wed Expedition day in the Norwegian fjords
- 30 Thu Svolvaer
- 31 Fri Svartisen Glacier ⚓

November 2025

- 01 Sat Trondheim
- 02 Sun Cruising off Geirangerfjord
- 03 Mon Stavanger
- 04 Tue Relaxation at sea
- 05 Wed Hamburg

NAT2522

- 05 Wed** **Hamburg**, evening cruise on the Elbe
- 06 Thu Relaxation at sea
- 07 Fri Bergen, Inside Passage through the fjords and islands of Norway (from Bergen to Stavanger)
- 08 Sat Alesund
- 09 Sun Cruising off the "mountain with the hole" Torghatten
- 10 Mon Tromsø
- 11 Tue Cruising off North Cape, Honningsvag
- 12 Wed Alta
- 13 Thu Expedition day in the Norwegian fjords
- 14 Fri Svolvaer
- 15 Sat Svartisen Glacier ⚓
- 16 Sun Trondheim
- 17 Mon Cruising off Geirangerfjord
- 18 Tue Stavanger
- 19 Wed Relaxation at sea
- 20 Thu Hamburg

NAT2523

- 20 Thu** **Hamburg**, evening cruise on the Elbe
- 21 Fri Relaxation at sea
- 22 Sat Bergen, Inside Passage through the fjords and islands of Norway (from Bergen to Stavanger)
- 23 Sun Alesund
- 24 Mon Cruising off the "mountain with the hole" Torghatten
- 25 Tue Tromsø
- 26 Wed Cruising off North Cape, Honningsvag
- 27 Thu Alta
- 28 Fri Expedition day in the Norwegian fjords
- 29 Sat Svolvaer
- 30 Sun Svartisen Glacier ⚓

December 2025

- 01 Mon Trondheim
- 02 Tue Cruising off Geirangerfjord
- 03 Wed Stavanger
- 04 Thu Relaxation at sea
- 05 Fri Hamburg

NAT2524

- 05 Fri** **Hamburg**, evening cruise on the Elbe
- 06 Sat Relaxation at sea
- 07 Sun Bergen, Inside Passage through the fjords and islands of Norway (from Bergen to Stavanger)
- 08 Mon Alesund
- 09 Tue Cruising off the "mountain with the hole" Torghatten
- 10 Wed Tromsø
- 11 Thu Cruising off North Cape, Honningsvag
- 12 Fri Alta
- 13 Sat Expedition day in the Norwegian fjords
- 14 Sun Svolvaer
- 15 Mon Svartisen Glacier ⚓
- 16 Tue Trondheim
- 17 Wed Cruising off Geirangerfjord
- 18 Thu Stavanger
- 19 Fri Relaxation at sea
- 20 Sat Hamburg

NAT2600

- 20 Sat** **Hamburg**, evening cruise on the Elbe
- 21 Sun Daytime passage through the Kiel Canal
- 22 Mon Relaxation at sea
- 23 Tue Visby
- 24 Wed Relaxation at sea,
- 25 Thu Gulf of Bothnia route
- 26 Fri Kemi
- 27 Sat Lulea
- 28 Sun Umea
- 29 Mon Sundsvall
- 30 Tue Stockholm ⚓
- 31 Wed

January 2026

- 01 Thu Stockholm ⚓, cruising through the Stockholm Archipelago
- 02 Fri Cruising through the Karlskrona Archipelago, Karlskrona
- 03 Sat Copenhagen
- 04 Sun Relaxation at sea, night passage through the Kiel Canal
- 05 Mon Hamburg

LEGEND

⚓ at anchor



VACCINATION, IMMIGRATION AND VISA REQUIREMENTS

The information on the applicable vaccination, immigration and visa requirements was correct on the date of printing (04/2023, subject to change). These notices and requirements only apply to citizens of Germany, Austria and Switzerland. Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency or at their consulate or embassy. These notes refer to the cruise including the arrival and departure advertised in the catalogue as well as to the pre- and post-cruise programs on our website. As some of the necessary visas have a limited period of validity and as visa requirements can change, please wait until you receive the cruise information approximately three months prior to departure before applying for a visa.

GENERAL INFORMATION ON VACCINATION REQUIREMENTS

- Vaccination against Covid-19 is currently not necessary. If vaccination requirements change due to local regulations, we will inform you immediately. You will be sent up-to-date information about this with your travel documents.
- The passenger should research infection prevention, vaccine protection and other prophylactic measures in advance; if necessary, the passenger should seek medical advice on the risks of thrombosis and other health problems, as well as vaccine intolerance. For general information, please refer to the public health authorities, doctors experienced in travel medicine, tropical disease specialists, information services specialising in travel medicine or the Federal Centre for Health Education.
- In all cases, passengers should have their immunisation protection against tetanus, diphtheria and polio tested and, if necessary, boosted. Please consult your doctor prior to departure for further recommended vaccines (e.g. hepatitis A, malaria and tick-borne encephalitis).
- Yellow fever vaccinations must be administered at least ten days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. Cruises and countries for which a yellow fever vaccination is compulsory are listed in our table. Despite the most recent statement from the World Health Organisation (WHO) that a single vaccination is sufficient for lifelong protection from yellow fever, this is contrary to the requirements of the respective countries, which still require a booster every ten years. National legislation is binding in these instances and legally supersedes the recommendations of the WHO. If you cannot prove that you have been vaccinated against yellow fever, embarkation will not be possible. Please refer to clause 4 of our Terms and Conditions of Travel. In exceptional cases, a certificate of vaccine intolerance may be sufficient. However, we cannot guarantee that this will be accepted by the local authorities. If you have spent time in an area with a yellow fever epidemic before your cruise, we urgently advise you to carry proof of your yellow fever vaccination on your person and to show it if required by the authorities on board.

- There are enhanced vaccination requirements in the South Seas region and compliance with them is a prerequisite for entry. Vaccination against measles in particular is increasingly vital. Please check the current vaccination requirements and your vaccination record before you travel. There should be at least four weeks between the first and second measles vaccinations. The second vaccination must be administered at least 15 days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. This does not apply to children under six months of age, pregnant women or individuals for whom the measles vaccination is contraindicated and can demonstrate this with a medical certificate.

GENERAL INFORMATION ON IMMIGRATION AND VISA REQUIREMENTS

- In general, unless indicated otherwise, passengers require a valid passport or children's passport which must have an expiry date more than six months after the end of the cruise.
- Your passport must contain two free opposing pages per country in order for you to enter and leave certain countries (especially outside of Western Europe). Therefore, please check in advance whether your passport meets the requirements for the cruise you have booked.
- Special entry requirements apply for minors in many countries, especially if they are not travelling with their parents (and instead with their grandparents, for example) or are travelling with only one parent. A written declaration of consent from the parents and/or an international birth certificate may be required, for example. These documents must be written and certified at least in English, but often also in the language of the respective country of travel. Please inform yourself in advance at the relevant embassies.
- **Any immigration or visa fees accrued are not covered by the cruise price.**
- Please enquire with your travel agency as to the current entry requirements in place at your cruise destinations. Your travel agency will be happy to assist you in procuring any necessary visas.



CRUISE NO.	MANDATORY VACCINATIONS	IMMIGRATION AND VISA REQUIREMENTS FOR CITIZENS OF GERMANY, AUSTRIA AND SWITZERLAND
NAT2501	none	Notice 1
NAT2502	none	Notice 1
NAT2503	none	Notice 1
NAT2504	none	none
NAT2505	Yellow fever, recommended	none
NAT2506	Yellow fever	none
NAT2507	Yellow fever	none
NAT2508	Yellow fever, recommended	none
NAT2509	none	Notice 3 (Great Britain)
NAT2510	none	Notice 2
NAT2511	none	Notice 2
NAT2512	none	none
NAT2513	none	none
NAT2514	none	none
NAT2515	none	Notice 3 (Canada)
NAT2516	none	none
NAT2517	none	Notice 2
NAT2518	none	Notice 2
NAT2519	none	Notice 3 (Great Britain)
NAT2520	none	Notice 3 (Great Britain)
NAT2521	none	Notice 2
NAT2522	none	Notice 2
NAT2523	none	Notice 2
NAT2524	none	Notice 2
NAT2600	none	Notice 2

NOTICE 1

Cruises to the Antarctic take you into a region faraway from civilisation, which means there is no medical care network there. For this reason, they are subject to an internal authorisation process, for which all guests are required to fill in a medical questionnaire. Please note that this is only possible online at www.hl-cruises.de/gesundheitsfragebogen

NOTICE 2

You will only need a valid ID card for entry.

NOTICE 3

You require an individual visa. This will be issued electronically (an ETA) and it must be applied for prior to entering the country. You can obtain more information online or contact the travel agency.



HAPAG ¹⁸/₉₁ LLOYD
CRUISES

THE CRUISE PRICE (CRUISE ONLY) INCLUDES THE FOLLOWING

- Expedition cruise in the booked category
- International gourmet cuisine – full board (early-bird breakfast, breakfast, bouillon, afternoon coffee/tea time, lunch and dinner (three restaurants to choose from in the evening with flexible opening hours)
- All landings and rides in the ship's own Zodiacs (Use of the Zodiacs depends on the destination and on official permits)
- Experienced experts from various disciplines accompany every cruise, give presentations and multimedia lectures, provide well-informed answers to questions about the cruising area and take part in the Zodiac landings/rides
- Use of the interactive Ocean Academy with individual knowledge formats
- Extensive sports programme: fitness area with ocean view, course programme, additional sports activities on shore depending on the destination
- Equipment for loan: one pair of binoculars and two sets of Nordic Walking poles in the cabin itself, furthermore warm parkas, rubber boots, snorkelling equipment
- German- and English-speaking ship and expedition management as well as German- and English-speaking service crew
- OCEAN SPA with Finnish sauna with an ocean view, steam sauna, indoor and outdoor relaxation area (spa treatments and hairdresser at a surcharge)
- In every cabin: champagne to welcome you, mini bar restocked daily with a selection of soft drinks (additional selection of spirits in the Grand and Junior Suites), coffee machine, 24-hour cabin service
- Flat-screen television with information and entertainment programme
- Personal email account (with own on-board address), Internet (free of charge for one hour per guest and per day, depending on satellite reception, especially in polar regions)
- Comprehensive information before the cruise – for example handbooks about the Arctic and Antarctic and the Amazonas as well as expedition maps
- Information about harbours and destinations (where available) in the cabin
- Cancellation insurance exclusively for the Platinum and Gold rates: Cancellation insurance (20% excess) is already included in the travel prices of the PLATINUM and GOLD tariffs.

MINIMUM PARTICIPANTS PER CRUISE

- 150 Person

GUESTS WITH LIMITED MOBILITY

On the whole, cruises on the HANSEATIC nature are not suitable for guests with limited mobility. Please note that a large number of our planned Zodiac landings and shore activities require a high level of physical fitness; depending on the conditions, we can only guarantee participation for guests with no mobility restrictions. The HANSEATIC nature has one cabin with fully accessible layout and equipment (cabin 404). We nevertheless highly recommend that you travel together with a responsible companion because, due to special procedures on board a ship, continuous attendance is not possible. Certain groups of people can only be accommodated if they are accompanied. Please bring your own standard-size wheelchair or any other medical equipment with you if you are dependent upon it. Unfortunately, electric wheelchairs and guide dogs cannot be brought on board. Please note that participating in shore activities and going out in the Zodiacs (subject to weather conditions) may not be possible for guests with physical limitations. We reserve the right to restrict participation in group activities to guests who can manage the entire activity without problem and without external assistance. Unfortunately, guests who are dependent on a wheelchair cannot travel in the Zodiacs. Whether or not guests can go ashore by tender boat (when the ship is at anchor) is also dependent on the weather and cannot always be guaranteed. To ensure that you experience a relaxing cruise where everything goes smoothly, before booking please provide us with details of your physical impairment and enquire as to whether we can meet your individual needs.

HEALTH AND HYGIENE ADVICE

There are currently no longer any Covid 19 restrictions in most parts of the world. Nevertheless, we ask you to continue to protect yourself against infections. We also ask for your understanding if there are any last-minute adjustments to individual programme items. These changes are always made in the interest of the health and safety of our guests and crew and are in line with current official requirements.

INSURANCE PROTECTION RECOMMENDATION

For their own protection, the passenger is advised to take-out comprehensive travel insurances, if this is not already part of the cruise package. We generally recommend taking out travel cancellation insurance, travel termination insurance and travel medical and major medical insurance that is valid worldwide, including emergency medical evacuation/repatriation for the entire period of your trip, as well as insurances covering luggage, travel liability.



HAPAG ¹⁸/₉₁ LLOYD
CRUISES

STANDARD INFORMATION FORM FOR PACKAGE TRAVEL CONTRACTS

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302. Therefore, you will benefit from all EU rights applying to packages. Hapag-Lloyd Cruises, a TUI Cruises GmbH company (hereinafter Hapag-Lloyd Cruises) will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Hapag-Lloyd Cruises has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

Following the hyperlink the traveller will receive the following information:

KEY RIGHTS UNDER DIRECTIVE (EU) 2015/2302

- Travellers will receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8% of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Hapag-Lloyd Cruises has taken out insolvency protection with Deutscher Reisesicherungsfonds GmbH, Sächsische Straße 1, 10707 Berlin the travellers may contact this entity or, where applicable, the competent authority if services are denied because of Hapag-Lloyd Cruises insolvency.

Directive (EU) 2015/2302 as transposed into national law
www.umsetzung-richtlinie-eu2015-2302.de