



# CRUISE CALENDER 2025

## MS EUROPA 2

### JANUARY 2025

#### EUX2501

07	Tue	Lautoka (Viti Levu/Fidschi)
08	Wed	Dravuni (Fidschi) ↓ Z
09	Thu	Relaxation at sea
12	Sun	
13	Mon	Townsville
14	Tue	Airlie Beach ↓
15	Wed	Relaxation at sea
16	Thu	Cairns
17	Fri	Cairns
18	Sat	Relaxation at sea
20	Mon	
21	Tue	Darwin
22	Wed	Relaxation at sea
23	Thu	Relaxation at sea
24	Fri	Benoa (Bali)

#### EUX2502

24	Fri	Benoa (Bali)
25	Sat	Relaxation at sea
26	Sun	Semarang (Java)
27	Mon	Pulau Menyawakan ↓ Z
28	Tue	Relaxation at sea
30	Thu	
31	Fri	Tagbilaran (Bohol) ↓

### FEBRUARY 2025

01	Sat	Calangaman Island ↓ Z
02	Sun	Boracay ↓
03	Mon	Puerto Princesa (Palawan)
04	Tue	El Nido (Palawan) ↓ Z
05	Wed	Manila
06	Thu	Relaxation at sea
07	Fri	Hongkong
08	Sat	Hongkong

#### EUX2503

08	Sat	Hongkong
09	Sun	Relaxation at sea
10	Mon	Relaxation at sea
11	Tue	Ho Chi Minh City
12	Wed	Ho Chi Minh City
13	Thu	Relaxation at sea
14	Fri	Da Nang
15	Sat	Relaxation at sea
16	Sun	Halong bay ↓
17	Mon	Relaxation at sea
18	Tue	Xiamen
19	Wed	Xiamen
20	Thu	Relaxation at sea
21	Fri	Shanghai
22	Sat	Shanghai

#### EUX2504

22	Sat	Shanghai
23	Sun	Shanghai
24	Mon	Relaxation at sea
25	Tue	Tianjin (Beijing)
26	Wed	Tianjin (Beijing)
27	Thu	Relaxation at sea
28	Fri	Qingdao (Tsingtao)

### MARCH 2025

01	Sat	Relaxation at sea
02	Sun	Nagasaki
03	Mon	Busan
04	Tue	Fukuoka
05	Wed	Beppu (Kyushu)
06	Thu	Kobe
07	Fri	Kobe
08	Sat	Relaxation at sea
09	Sun	Tokyo
10	Mon	Tokyo

#### EUX2505

10	Mon	Tokyo
11	Tue	Relaxation at sea
12	Wed	Himeji Osaka
13	Thu	Osaka
14	Fri	Relaxation at sea

15	Sat	Hiroshima
16	Sun	Fukuoka
17	Mon	Busan
18	Tue	Jeju
19	Wed	Inchon (Seoul)
20	Thu	Inchon (Seoul)
21	Fri	Relaxation at sea
22	Sat	Kagoshima
23	Sun	Relaxation at sea
24	Mon	Shimizu
25	Tue	Yokohama
26	Wed	Yokohama

#### EUX2506

26	Wed	Yokohama
27	Thu	Relaxation at sea
29	Sat	
International date line this day counts twice		
30	Sun	Relaxation at sea
31	Mon	Relaxation at sea

### APRIL 2025

01	Tue	Relaxation at sea
02	Wed	Relaxation at sea
03	Thu	Kauai (Hawaiian Islands) (cruising) Honolulu (Hawaiian Islands)
04	Fri	Honolulu (Hawaiian Islands)
05	Sat	Kahului (Maui/Hawaiian Islands)
06	Sun	Hilo (Big Island/Hawaiian Islands)
07	Mon	Hilo (Big Island/Hawaiian Islands)
08	Tue	Relaxation at sea
12	Sat	
13	Sun	Los Angeles

#### EUX2507

13	Sun	Los Angeles
14	Mon	Los Angeles
15	Tue	San Francisco
16	Wed	San Francisco
17	Thu	San Francisco
18	Fri	Relaxation at sea
19	Sat	Astoria
20	Sun	Victoria (Vancouver Island)
21	Mo	Nanaimo (Vancouver Island) Vancouver*
22	Tue	Vancouver*
23	Wed	Vancouver*
24	Thu	Seattle*
25	Fri	Relaxation at sea
26	Sat	Relaxation at sea
27	Sun	Eureka
28	Mon	Relaxation at sea
29	Tue	Santa Barbara ↓
30	Wed	San Diego

### MAY 2025

01	Thu	Los Angeles
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#### EUX2508

01	Thu	Los Angeles
02	Fri	San Diego ↓
03	Sat	Relaxation at sea
04	Sun	Relaxation at sea
05	Mon	Cabo San Lucas (Baja California) ↓
06	Tue	Mazatlan
07	Wed	Puerto Vallarta ↓
08	Thu	Relaxation at sea
09	Fri	Zihuatanejo ↓
10	Sat	Relaxation at sea
11	Sun	Puerto Quetzal
12	Mon	Acajutla
13	Tue	Marina Flamingo ↓
14	Wed	Puntarenas ↓
15	Thu	Relaxation at sea
16	Fri	Panama City

#### EUX2509

16	Fri	Panama City
17	Sat	Panama City Panama canal
18	Sun	San Blas Islands* ↓ Z
19	Mon	Cartagena ↓
20	Tue	Relaxation at sea
22	Thu	
23	Fri	Miami* ↓
24	Sat	Port Canaveral
25	Sun	Charleston
26	Mon	Relaxation at sea
27	Tue	Norfolk ↓
28	Wed	Baltimore ↓
29	Thu	Relaxation at sea
30	Fri	Newport ↓ ↓
31	Sat	New York*

### JUNE 2025

01	Sun	New York*
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#### EUX2510

01	So	New York*
02	Mon	Relaxation at sea
10	Tue	
11	Wed	Hamburg

#### EUX2511

11	Wed	Hamburg
12	Thu	Relaxation at sea
13	Fri	Bergen
14	Sat	Relaxation at sea
15	Sun	Leknes (Lofoten Islands)
16	Mon	Honningsvag
17	Tue	Tromsø
18	Wed	Relaxation at sea
19	Thu	Alesund
20	Fri	Geiranger ↓
21	Sat	Olden ↓
22	Sun	Stavanger
23	Mon	Relaxation at sea
24	Tue	Kiel

#### EUX2512

24	Tue	Kiel
25	Wed	Relaxation at sea
26	Thu	Stockholm ↓ ↓
27	Fri	Stockholm ↓
28	Sat	Tallinn
29	Sun	Helsinki
30	Mon	Visby

### JULY 2025

01	Tue	Riga
02	Wed	Riga
03	Thu	Klaipeda ↓
04	Fri	Danzig ↓
05	Sat	Copenhagen
06	Sun	Daytime passage Kiel Canal, Hamburg
07	Mon	Hamburg

#### EUX2513

07	Mon	Hamburg
08	Tue	Relaxation at sea
09	Wed	Antwerp ↓
10	Thu	Relaxation at sea
11	Fri	Honfleur ↓
12	Sat	St. Helier (Jersey) ↓
13	Sun	Guernsey ↓
14	Mon	Portland
15	Tue	Isle of Scilly ↓
16	Wed	Relaxation at sea
17	Thu	Bordeaux ↓
18	Fri	Bilbao
19	Sat	Bilbao

#### EUX2514

19	Sat	Bilbao
20	Sun	Gijon
21	Mon	La Coruna
22	Tue	Leixoes (Porto)
23	Wed	Lisbon
24	Thu	Lisbon
25	Fri	Cadiz



26	Sat	Marbella (Puerto Banus) ↓
27	Sun	Relaxation at sea
28	Mon	Ibiza
29	Tue	Ibiza
30	Wed	Barcelona*

**EUX2515**

30	Wed	Barcelona*
31	Thu	Barcelona*

**AUGUST 2025**

01	Fri	Menorca
02	Sat	Alghero (Sardinia) ↓
03	Sun	Bonifacio (Corsica) ↓
04	Mon	Calvi (Corsica) ↓
05	Tue	Bandal ↓
		St.-Tropez ↓
06	Wed	St.-Tropez ↓
		Monte-Carlo
07	Thu	Monte-Carlo

**EUX2516**

07	Thu	Monte-Carlo
		Cannes ↓
08	Fri	Cannes ↓
09	Sat	St. Florent (Corsica) ↓
10	Sun	Porto Cervo (Sardinia) ↓
11	Mon	Stromboli (Cruising)
12	Tue	Palermo (Sicily)
13	Wed	Trapani (Sicily)
14	Thu	Relaxation at sea
15	Fri	Ibiza
16	Sat	Palma de Mallorca*

**EUX2517**

16	Sat	Palma de Mallorca*
17	Sun	Relaxation at sea
18	Mon	Marseille ↓
19	Tue	Cannes ↓ ↓
20	Wed	Calvi (Corsica) ↓
21	Thu	Portofino ↓
22	Fri	Livorno (Florence) ↓
23	Sat	Elba ↓
24	Sun	Porto Santo Stefano ↓
25	Mon	Civitavecchia (Rome)

**EUX2518**

25	Mon	Civitavecchia (Rom)
26	Tue	Capri ↓
27	Wed	Lipari ↓
		Stromboli (Cruising)
28	Thu	Messina (Sicily)
29	Fri	Relaxation at sea
30	Sat	Monopoli ↓
31	Sun	Trogir ↓

**SEPTEMBER 2025**

01	Mon	Rovinj ↓
02	Tue	Zadar ↓
03	Wed	Korcula ↓
04	Thu	Dubrovnik

**EUX2519**

04	Thu	Dubrovnik
05	Fri	Hvar ↓
06	Sat	Split
07	Sun	Kotor
08	Mon	Corfu
09	Tue	Argostolion (Kefalonia)
10	Wed	Relaxation at sea
11	Thu	Nauplia ↓
12	Fri	Spetses ↓
13	Sat	Piraeus (Athens)

**EUX2520**

13	Sat	Piraeus (Athen)
14	Sun	Skiathos ↓
15	Mon	Volos
16	Tue	Kavala
17	Wed	Passage Dardanelles
18	Thu	Istanbul
19	Fri	Istanbul
20	Sat	Passage Dardanelles
21	Sun	Syros
22	Mon	Piraeus (Athens)

**EUX2521**

22	Mon	Piraeus (Athens)
23	Tue	Santorini ↓
24	Wed	Agios Nikolaos (Crete)
25	Thu	Naxos ↓
		Mykonos ↓
26	Fri	Mykonos ↓
27	Sat	Bodrum
28	Sun	Paros ↓
29	Mon	Hydra ↓
		Piraeus (Athens)
30	Tue	Piraeus (Athens)

**EUX2522**

30	Tue	Piraeus (Athens)*
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**OCTOBER 2025**

01	Wed	Relaxation at sea
02	Thu	Kusadasi
03	Fri	Marmarisi
04	Sat	Rhodes
05	Sun	Simi ↓
06	Mon	Heraklion
07	Tue	Cataolo
08	Wed	Relaxation at sea
09	Thu	Syracuse (Sicily) ↓
10	Fri	Salerno
11	Sat	Naples*

**EUX2523**

11	Sat	Naples*
12	Sun	Relaxation at sea
13	Mon	Ajaccio (Corsica)
14	Tue	Alghero (Sardinia) ↓
15	Wed	Palma de Mallorca
16	Thu	Palma de Mallorca ↓
17	Fri	Valencia ↓
18	Sat	Relaxation at sea
19	Sun	Malaga ↓
20	Mon	Cadiz
21	Tue	Lisbon
22	Wed	Lisbon

**EUX2524**

22	Wed	Lisbon
23	Thu	Portimao
24	Fri	Relaxation at sea
25	Sat	Funchal (Madeira)
26	Sun	Relaxation at sea
27	Mon	Sao Miguel (Azores)
28	Tue	Terceira (Azores) ↓
29	Wed	Relaxation at sea
30	Thu	Relaxation at sea
31	Fri	Leixoes (Porto)

**NOVEMBER 2025**

01	Sat	Lisbon
02	Sun	Lisbon

**EUX2525**

02	Sun	Lisbon
03	Mon	Lisbon
04	Tue	Relaxation at sea
05	Wed	Agadir ↓
06	Thu	Relaxation at sea
07	Fri	Lanzarote
08	Sat	Fuerteventura
09	Sun	Gran Canaria ↓
10	Mon	La Gomera ↓
11	Tue	La Palma
12	Wed	Tenerife ↓
13	Thu	Tenerife

**EUX2526**

13	Thu	Tenerife
14	Fri	La Gomera
15	Sat	La Palma
16	Sun	Relaxation at sea
17	Mon	Relaxation at sea
18	Tue	Santo Antao ↓
19	Wed	Mindelo (Sao Vicente)
20	Thu	Relaxation at sea
24	Mon	Relaxation at sea
25	Tue	Barbados
26	Wed	St. George's (Grenada)
27	Thu	Relaxation at sea
28	Fri	Curaçao

**EUX2527**

28	Fri	Curaçao
29	Sat	Bonaire
30	Sun	Relaxation at sea

**DECEMBER 2025**

01	Mon	Mayreau (St. Vincent and the Grenadines) ↓
02	Tue	Portsmouth (Dominica) ↓
03	Wed	St. John's (Antigua)
04	Thu	St. Barthélemy ↓,
05	Fri	St. Barthélemy ↓
06	Sat	Relaxation at sea
08	Sun	Relaxation at sea
09	Tue	New York*
10	Wed	New York*

**EUX2528**

10	Wed	New York*
11	Thu	New York*
12	Fri	Baltimore
13	Sat	Relaxation at sea
14	Sun	Relaxation at sea
15	Mon	Royal Naval Dockyard (Bermuda)
16	Tue	Relaxation at sea
17	Wed	Relaxation at sea
18	Thu	Boston
19	Fri	New York*
20	Sat	New York*

**EUX2600**

20	Sat	New York*
21	Sun	New York*
22	Mon	Relaxation at sea
23	Tue	Charleston ↓
24	Wed	Relaxation at sea
25	Thu	Relaxation at sea
26	Fri	Miami ↓
27	Sat	Relaxation at sea
28	Sun	Relaxation at sea
29	Mon	Jost Van Dyke ↓, Z
30	Tue	Saint-Martin ↓
31	Wed	Fort-de-France (Martinique)
01	Thu	Marigot Bay (St. Lucia) ↓
02	Fri	Relaxation at sea
03	Sat	Bonaire
04	Sun	Curaçao ↓
05	Mon	Aruba ↓
06	Tue	Relaxation at sea
07	Wed	Relaxation at sea
08	Thu	Colon

**LEGEND**

- ↓ at anchor
- ↓ golf course
- Z Zodiac landing (depending on weather conditions)

\* The assignment of the ship's berth will be done by the port authorities after this preview has been published. Adjustments can therefore not be excluded.



## VACCINATION, IMMIGRATION AND VISA REQUIREMENTS

The information on the applicable vaccination, immigration and visa requirements was correct on the date of printing. These notices and requirements only apply to citizens of Germany, Austria and Switzerland. Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency or at their consulate or embassy. These notes refer to the cruise including the arrival and departure advertised in the catalogue as well as to the pre- and post-cruise programs on our website. As some of the necessary visas have a limited period of validity and as visa requirements can change, please wait until you receive the cruise information approximately three months prior to departure before applying for a visa.

### GENERAL INFORMATION ON VACCINATION REQUIREMENTS

- Vaccination against Covid-19 is currently not necessary. If vaccination requirements change due to local regulations, we will inform you immediately. You will be sent up-to-date information about this with your travel documents.
- The passenger should research infection prevention, vaccine protection and other prophylactic measures in advance; if necessary, the passenger should seek medical advice on the risks of thrombosis and other health problems, as well as vaccine intolerance. For general information, please refer to the public health authorities, doctors experienced in travel medicine, tropical disease specialists, information services specialising in travel medicine or the Federal Centre for Health Education.
- In all cases, passengers should have their immunisation protection against tetanus, diphtheria and polio tested and, if necessary, boosted. Please consult your doctor prior to departure for further recommended vaccines (e.g. hepatitis A, malaria and tick-borne encephalitis).
- Yellow fever vaccinations must be administered at least ten days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. Cruises and countries for which a yellow fever vaccination is compulsory are listed in our table. Despite the most recent statement from the World Health Organisation (WHO) that a single vaccination is sufficient for lifelong protection from yellow fever, this is contrary to the requirements of the respective countries, which still require a booster every ten years. National legislation is binding in these instances and legally supersedes the recommendations of the WHO. If you cannot prove that you have been vaccinated against yellow fever, embarkation will not be possible. Please refer to clause 4 of our Terms and Conditions of Travel. In exceptional cases, a certificate of vaccine intolerance may be sufficient. However, we cannot guarantee that this will be accepted by the local authorities. If you have spent time in an area with a yellow fever epidemic before your cruise, we urgently advise you to carry proof of your yellow fever vaccination on your person and to show it if required by the authorities on board.

- There are enhanced vaccination requirements in the South Seas region and compliance with them is a prerequisite for entry. Vaccination against measles in particular is increasingly vital. Please check the current vaccination requirements and your vaccination record before you travel. There should be at least four weeks between the first and second measles vaccinations. The second vaccination must be administered at least 15 days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. This does not apply to children under six months of age, pregnant women or individuals for whom the measles vaccination is contraindicated and can demonstrate this with a medical certificate.

### GENERAL INFORMATION ON IMMIGRATION AND VISA REQUIREMENTS

- In general, unless indicated otherwise, passengers require a valid passport or children's passport which must have an expiry date more than six months after the end of the cruise.
- Your passport must contain two free opposing pages per country in order for you to enter and leave certain countries (especially outside of Western Europe). Therefore, please check in advance whether your passport meets the requirements for the cruise you have booked.
- Special entry requirements apply for minors in many countries, especially if they are not travelling with their parents (and instead with their grandparents, for example) or are travelling with only one parent. A written declaration of consent from the parents and/or an international birth certificate may be required, for example. These documents must be written and certified at least in English, but often also in the language of the respective country of travel. Please inform yourself in advance at the relevant embassies.
- **Any immigration or visa fees accrued are not covered by the cruise price.**
- Please enquire with your travel agency as to the current entry requirements in place at your cruise destinations. Your travel agency will be happy to assist you in procuring any necessary visas.



CRUISE NO..	MANDATORY VACCINATIONS	IMMIGRATION AND VISA REQUIREMENTS FOR CITIZENS OF GERMANY, AUSTRIA AND SWITZERLAND
EUX2501	none	Notice 3 (Australia) Notice 4 (Indonesia)
EUX2502	none	Notice 4 (Indonesia, Philippines)
EUX2503	none	Notice 3 (Vietnam for Citizens of Austria and Switzerland))
EUX2504	none	none
EUX2505	none	none
EUX2506	none	Notice 2 (USA)
EUX2507	none	Notice 2 (USA)
EUX2508	none	Notice 2 (USA)
EUX2509	none	Notice 2 (USA)
EUX2510	none	Notice 2 (USA)
EUX2511	none	Notice 1
EUX2512	none	Notice 1
EUX2513	none	Notice 3 (Great Britain)
EUX2514	none	Notice 1
EUX2415	none	Notice 1
EUX2516	none	Notice 1
EUX2517	none	Notice 1
EUX2518	none	Notice 1
EUX2519	none	Notice 1
EUX2520	none	Notice 1 (Citizens of Germany and Switzerland)
EUX2521	none	Notice 1 (Citizens of Germany and Switzerland)
EUX2522	none	Notice 1 (Citizens of Germany and Switzerland)
EUX2523	none	Notice 1
EUX2524	none	Notice 1
EUX2525	none	none
EUX2526	none	Notice 2 (USA for departure)
EUX2527	none	Notice 2 (USA)
EUX2528	none	Notice 2 (USA)
EUX2600	none	Notice 2 (USA)

#### NOTICE 1

You will only need a valid ID card for entry.

#### NOTICE 2

Everyone travelling to the USA who does not require a visa under the Visa Waiver Program must register online with the US Department of Homeland Security at least 72 hours before their arrival and apply for electronic travel authorisation. A processing fee is charged for the application. You can find more information online at <https://esta.cbp.dhs.gov/esta> and from your travel agency. In addition to your electronic travel authorisation, you will require a passport with a chip containing biometric data for visa-free entry into the USA. Passengers with non-machine-readable passports, such as temporary replacement passports, do not qualify for visa-free entry into the USA. All such travellers require a visa. These regulations also affect children (from birth). Every child requires their own European passport. A child cannot enter the country with a children's passport or ID card or using a parent's passport. Upon entering the country, photographs and fingerprints will be taken for each guest. Passengers who have visited Iraq, Iran, North Korea, Sudan, Syria, Libya, Yemen and Somalia after 1 March 2011 do not qualify for visa-free entry and need a regular visa to enter the USA. Even travellers who have visited Cuba in the past can currently no longer enter the USA with ESTA, but must apply for a visa. Unfortunately, there is conflicting information as to whether this visa requirement only applies to people who visited Cuba on or after 12 January 2021 or whether all travellers to Cuba are affected. Please be sure to contact the relevant US representation on this issue well in advance of your cruise.

#### NOTICE 3

You will require an entry permit, which must be applied for before travelling and is issued in the form of an electronic visa (ETA). You will be required to pay for this permit. You can find more information online, or contact your travel agency.

#### NOTICE 4

(Group) visa upon arrival of the ship or upon entering the country (which might be subject to charges).



**HAPAG <sup>18</sup>/<sub>91</sub> LLOYD**  
CRUISES

**THE CRUISE PRICE (CRUISE ONLY) INCLUDES THE FOLLOWING, A. O.:**

- Full board: breakfast, late risers breakfast, lunch and dinner, afternoon tea and coffee with pastries, midnight snack.
- 24-hour suite service.
- Champagne in your suite on the day you arrive.
- A mini bar in the suite with soft drinks and beer (refilled daily).
- A different entertainment programme every day with presentations, concerts, workshops and a high-quality evening programme, e. g. with live shows or readings.
- Free use of the on-board facilities and equipment, a. o. studio with region-specific presentations, library, sauna, fitness area, golf simulators, tablets, email and Internet (free of charge for one hour per guest per day; more information on Internet use at [www.hl-cruises.com/internet](http://www.hl-cruises.com/internet)), snorkelling equipment and bicycles (subject to official approval).
- TV with a wide range of entertainment and information options.
- Zodiac rides (depending on the route and weather conditions) and landings or rides in the ship's Zodiacs or tenders.
- Comprehensive EUROPA 2 cruise material with detailed country information, a document pouch, luggage tags and map material.
- German ship and cruise managers and a German- and English-speaking service crew with a travel concierge, guest relations manager, cruise sales, tour office, tour guides, etc.
- Cancellation insurance exclusively for the Platinum and Gold rates: Cancellation insurance (20% excess) is already included in the travel prices of the PLATINUM and GOLD tariffs.

**MINIMUM PARTICIPANTS PER CRUISE**

- 430 Person

**GUESTS WITH LIMITED MOBILITY**

Some cruises on the EUROPA 2 may be unsuitable for guests with limited mobility. Please note that a large number of our planned Zodiac landings and shore activities require a high level of physical fitness; depending on the conditions, we can only guarantee participation for guests with no mobility restrictions. The EUROPA 2 offers two suites (suites 811 and 813) with fully accessible layout and equipment. We nevertheless highly recommend that you travel together with a responsible companion because, due to special procedures on board a ship, continuous assistance is not possible. Certain groups of people can only be accommodated if they are accompanied. Please bring your own standard-size wheelchair or any other medical equipment with you if you are dependent upon it. Unfortunately, electric wheelchairs and guide dogs cannot be brought on board. Please note that participating in shore activities and going out in the Zodiacs (subject to weather conditions) may not be possible for guests with physical limitations. We reserve the right to restrict participation in group activities to guests who can manage the entire activity without problems and without external assistance. Unfortunately, guests who are dependent on a wheelchair cannot travel in the Zodiacs. Whether or not guests can go ashore by tender boat (when the ship is at anchor) is also dependent on the weather and cannot always be guaranteed. To ensure that you experience a relaxing cruise where everything goes smoothly, before booking please provide us with details of your physical impairment and enquire as to whether we can meet your individual needs.

**Health and hygiene advice**

There are currently no longer any Covid 19 restrictions in most parts of the world. Nevertheless, we ask you to continue to protect yourself against infections. We also ask for your understanding if there are any last-minute adjustments to individual programme items. These changes are always made in the interest of the health and safety of our guests and crew and are in line with current official requirements.

**INSURANCE PROTECTION RECOMMENDATION**

For their own protection, the passenger is advised to take-out comprehensive travel insurances, if this is not already part of the cruise package. We generally recommend taking out travel cancellation insurance, travel termination insurance and travel medical and major medical insurance that is valid worldwide, including emergency medical evacuation/repatriation for the entire period of your trip, as well as insurances covering luggage, travel liability."



**HAPAG <sup>18</sup>/<sub>91</sub> LLOYD**  
CRUISES

## STANDARD INFORMATION FORM FOR PACKAGE TRAVEL CONTRACTS

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302. Therefore, you will benefit from all EU rights applying to packages. Hapag-Lloyd Cruises, a TUI Cruises GmbH company (hereinafter Hapag-Lloyd Cruises) will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Hapag-Lloyd Cruises has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

Following the hyperlink the traveller will receive the following information:

### KEY RIGHTS UNDER DIRECTIVE (EU) 2015/2302

- Travellers will receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8 % of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Hapag-Lloyd Cruises has taken out insolvency protection with Deutscher Reisesicherungsfonds GmbH, Sächsische Straße 1, 10707 Berlin (the Travellers may contact this entity or, where applicable, the competent authority if services are denied because of Hapag-Lloyd Cruises insolvency).

Directive (EU) 2015/2302 as transposed into national law  
[www.umsetzung-richtlinie-eu2015-2302.de](http://www.umsetzung-richtlinie-eu2015-2302.de)