

CRUISE CALENDER 2025



MS EUROPA

EUR2570

14	Sat	Miami (Florida)
15	Sun	Relaxation at sea
16	Mon	Relaxation at sea
17	Tue	Relaxation at sea
18	Wed	Norman Island ⚓
19	Thu	Antigua
20	Fri	St Lucia ⚓
21	Sat	Relaxation at sea
22	Sun	Relaxation at sea
23	Mon	Relaxation at sea
24	Tue	Relaxation at sea
25	Wed	Relaxation at sea
26	Thu	Sao Vicente (Cape Verde)
27	Fri	Santo Antao ⚓ (Cape Verde)
28	Sat	Relaxation at sea
29	Sun	Relaxation at sea
30	Mon	Tenerife
31	Tue	Funchal ⚓ (Madeira)

JANUARY 2025

01	Wed	Funchal ⚓ (Madeira)
02	Thu	Relaxation at sea
03	Fri	Lisbon

EUR2571

03	Fri	Lisbon
04	Sat	Relaxation at sea
05	Sun	Funchal (Madeira)
06	Mon	Relaxation at sea
07	Tue	Lanzarote
08	Wed	Fuerteventura
09	Thu	Gran Canaria
10	Fri	La Gomera
11	Sat	El Hierro
12	Sun	Tenerife

EUR2572

12	Sun	Tenerife
13	Mon	Tenerife
14	Tue	Relaxation at sea
15	Wed	Relaxation at sea
16	Thu	Relaxation at sea
17	Fri	Relaxation at sea
18	Sat	Relaxation at sea
19	Sun	Relaxation at sea
20	Mon	Relaxation at sea
21	Tue	Relaxation at sea
22	Wed	Relaxation at sea
23	Thu	Relaxation at sea
24	Fri	Cape Town
25	Sat	Cape Town

EUR2573

26	Sun	Cape Town
27	Mon	Cape Town
28	Tue	Cape Town
29	Wed	Mossel Bay ⚓ Gqeberha (former Port Elizabeth)
30	Thu	East London
31	Fri	Relaxation at sea

FEBRUARY 2025

01	Sat	Durban
02	Sun	Durban
03	Mon	Relaxation at sea
04	Tue	Relaxation at sea
05	Wed	Relaxation at sea
06	Thu	Port d'Ehoala (Taolanaro)
07	Fri	Relaxation at sea
08	Sat	Le Port (Réunion)
09	Sun	Port Louis (Mauritius)
10	Mon	Port Louis (Mauritius)

EUR2503

10	Mon	Port Louis (Mauritius)
11	Tue	Relaxation at sea
12	Wed	Nosy Boraha ¹ ⚓ Nosy Nato (Ile aux Nattes) ⚓
13	Thu	Relaxation at sea
14	Fri	Relaxation at sea
15	Sat	Daressalam
16	Sun	Sansibar ⚓

17	Mon	Mombasa
18	Tue	Relaxation at sea
19	Wed	Relaxation at sea
20	Thu	Mahé (Seychelles)
21	Fri	Mahé (Seychelles)
22	Sat	Praslin (Seychelles) ⚓ La Digue (Seychelles) ⚓
23	Sun	Curieuse (Seychelles) ⚓
24	Mon	Relaxation at sea
25	Tue	Relaxation at sea
26	Wed	Port Louis (Mauritius)

EUR2504

26	Wed	Port Louis (Mauritius)
27	Thu	Le Port (Réunion) ⚓
28	Fri	Relaxation at sea

MARCH 2025

01	Sat	Toamasina (Madagascar)
02	Sun	Relaxation at sea
03	Mon	Port d'Ehoala (Taolanaro)
04	Tue	Relaxation at sea
05	Wed	Relaxation at sea
06	Thu	Maputo ¹
07	Fri	Durban
08	Sat	Durban ⚓
09	Sun	Relaxation at sea
10	Mon	Gqeberha (former Port Elizabeth) ⚓
11	Tue	Gqeberha (former Port Elizabeth)
12	Wed	Mossel Bay ⚓ ⚓
13	Thu	Cape Town
14	Fri	Cape Town

EUR2505

14	Fri	Cape Town
15	Sat	Cape Town
16	Sun	Relaxation at sea
17	Mon	Lüderitz
18	Tue	Walvis Bay
19	Wed	Walvis Bay
20	Thu	Relaxation at sea
21	Fri	Relaxation at sea
22	Sat	Relaxation at sea
23	Sun	St. Helena ² ⚓
24	Mon	Relaxation at sea
25	Tue	Relaxation at sea
26	Wed	Relaxation at sea
27	Thu	Relaxation at sea
28	Fri	Relaxation at sea
29	Sat	Santiago (Cape Verde)
30	Sun	Santo Antao (Cape Verde) ⚓
31	Mon	Relaxation at sea

APRIL 2025

01	Tue	Relaxation at sea
02	Wed	Tenerife
03	Thu	Relaxation at sea
04	Fri	Funchal (Madeira)

EUR2506

04	Fri	Funchal (Madeira)
05	Sat	Relaxation at sea
06	Sun	Casablanca ⚓
07	Mon	Seville ³
08	Tue	Seville ³ ⚓
09	Wed	Seville ³
10	Thu	Seville ³
11	Fri	Relaxation at sea
12	Sat	Valencia
13	Sun	Tarragona ⚓
14	Mon	Sète
15	Tue	Marseille ⚓
16	Wed	St.-Tropez ⚓ Monte Carlo
17	Thu	Monte Carlo

EUR2507

17	Thu	Monte Carlo
18	Fri	Cannes ⚓ ⚓
19	Sat	St.-Tropez ⚓ ⚓
20	Sun	Toulon ⚓
21	Mon	Bastia (Corsica)
22	Tue	Livorno (Florence) ⚓
23	Wed	Portofino ⚓
24	Thu	Portoferraio (Elba) ⚓
25	Fri	Capri ⚓ Naples
26	Sat	Naples

EUR2508

26	Sat	Naple ¹
27	Sun	Naples Sorrent ⚓ Tropea ² ⚓ Stromboli (Cruising)
29	Tue	Syracuse (Sicily)
30	Wed	Relaxation at sea

MAY 2025

01	Thu	Monopoli ² ⚓
02	Fri	Corfu
03	Sat	Pylos ⚓
04	Sun	Nauplia ⚓
05	Mon	Spetses ² ⚓
06	Tue	Piraeus (Athens)

EUR2509

06	Tue	Piraeus (Athens)
07	Wed	Paros ⚓
08	Thu	Santorini ⚓
09	Fri	Milos ⚓
10	Sat	Monemvasia ⚓
11	Sun	Relaxation at sea
12	Mon	Valetta (Malta)
13	Tue	Trapani (Sicily)
14	Wed	Cagliari (Sardinia)
15	Thu	Bonifacio (Corsica) ⚓
16	Fri	Palma de Mallorca
17	Sat	Palma de Mallorca

EUR2510

17	Sat	Palma de Mallorca
18	Sun	Menorca
19	Mon	Ibiza
20	Tue	Ibiza
21	Wed	Almeria
22	Thu	Malaga ⚓
23	Fri	Tanger ⚓
24	Sat	Portimao ⚓
25	Sun	Lisbon ⚓
26	Mon	Leixoes (Porto)

EUR2511

26	Mon	Leixoes (Porto)
27	Tue	La Coruna
28	Wed	Bilbao
29	Thu	Bilbao
30	Fri	Bordeaux ³
31	Sat	Bordeaux ³

JUNE 2025

01	Sun	Relaxation at sea
02	Mon	Concarneau ² ⚓
03	Tue	Guernsey ⚓
04	Wed	St. Helier (Jersey) ⚓
05	Thu	Honfleur ³
06	Fri	Relaxation at sea
07	Sat	Amsterdam
08	Sun	Relaxation at sea
09	Mon	Hamburg

EUR2512

09 Mon	Hamburg
	Night passage Kiel Canal
10 Tue	Relaxation at sea
11 Wed	Gdansk
12 Thu	Klaipeda
13 Fri	Riga
14 Sat	Tallinn
15 Sun	Helsinki
16 Mon	Turku
17 Tue	Stockholm ↴
18 Wed	Stockholm ↴
19 Thu	Relaxation at sea
20 Fri	Copenhagen
21 Sat	Kiel

EUR2513

21 Sat	Kiel
22 Sun	Relaxation at sea
23 Mon	Eidfjord
24 Tue	Alesund
25 Wed	Relaxation at sea
26 Thu	Skarsvag ↴
27 Fri	Tromsø
28 Sat	Leknes (Lofoten)
29 Sun	Relaxation at sea
30 Mon	Skjolden ↴

JULY 2025

01 Tue	Stavanger
02 Wed	Arendal
03 Thu	Oslo
04 Fri	Oslo
05 Sat	Travemünde

EUR2514

05 Sat	Travemünde
06 Sun	Relaxation at sea
07 Mon	Riga
08 Tue	Tallinn
09 Wed	Tallinn, Helsinki
10 Thu	Helsinki
11 Fri	Turku
12 Sat	Stockholm ↴
13 Sun	Stockholm ↴
14 Mon	Gdansk
15 Tue	Evening passage Kiel Canal
16 Wed	Hamburg

EUR2515

16 Wed	Hamburg
17 Thu	Relaxation at sea
18 Fri	Newhaven (Edinburgh) ↴
19 Sat	Aberdeen ↴
20 Sun	Kirkwall
21 Mon	Ullapool ↴
22 Tue	Oban ↴
23 Wed	Greencastle ↴ ↴
24 Thu	Galway ↴
25 Fri	Dingle ↴ ↴
26 Sat	Bantry ↴ ↴
27 Sun	Kinsale ² ↴ ↴
28 Mon	Tresco & St. Mary's ↴
29 Tue	Fowey ³ ↴ ↴
30 Wed	Portsmouth ↴
31 Thu	Relaxation at sea

AUGUST 2025

01 Fri	Hamburg
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EUR2516

01 Fri	Hamburg
02 Sat	Hamburg, Helgoland
03 Sun	Hamburg

EUR2517

03 Sun	Hamburg
04 Mon	Relaxation at sea
05 Tue	Stavanger
06 Wed	Skjolden
07 Thu	Relaxation at sea
08 Fri	Svolvær (Lofoten) ↴
09 Sat	Skarsvag ↴
10 Sun	Tromsø
11 Mon	Relaxation at sea
12 Tue	Andalsnes Molde
13 Wed	Eidfjord
14 Thu	Kristiansand
15 Fri	Oslo
16 Sat	Relaxation at sea
17 Sun	Travemünde

EUR2518

17 Sun	Travemünde
18 Mon	Copenhagen ↴
19 Tue	Relaxation at sea
20 Wed	Riga
21 Thu	Tallinn
22 Fri	Tallinn
23 Sat	Helsinki
24 Sun	Helsinki
25 Mon	Stockholm ↴ ↴
26 Tue	Stockholm ↴
27 Wed	Gdansk ↴
28 Thu	Evening passage Kiel Canal
29 Fri	Hamburg

EUR2519

29 Fri	Hamburg
30 Sat	Relaxation at sea
31 Sun	Isle of Wight ↴ ↴

SEPTEMBER 2025

01 Mon	Dartmouth ↴ ↴
02 Tue	Tresco & St. Mary's ↴
03 Wed	Dublin
04 Thu	Liverpool ↴
05 Fri	Douglas (Isle of Man) ↴
06 Sat	Portree (Isle of Skye) ↴
07 Sun	Ullapool ↴
08 Mon	Aberdeen ↴
09 Tue	Newhaven (Edinburgh) ³ ↴
10 Wed	Newhaven (Edinburgh) ³
11 Thu	Relaxation at sea
12 Fri	Hamburg

EUR2520

12 Fri	Hamburg
13 Sat –	Relaxation at sea
15 Mon	
16 Tue	Reykjavik
17 Wed	Relaxation at sea
18 Thu	Skjoldungen Sound (cruising)
19 Fri	Passage Prince Christian Sound (cruising)
20 Sat	Qaqortoq ↴
21 Sun	Relaxation at sea
22 Mon	Relaxation at sea
23 Tue	St. John's
24 Wed	Relaxation at sea
25 Thu	Cap-aux-Meules/Iles de la Madeleine ↴
26 Fri	Relaxation at sea
27 Sat	Saguenay
28 Sun	Tadoussac ↴
29 Mon	Quebec
30 Tue	

OCTOBER 2025

01 Wed	Quebec
02 Thu	Montreal
03 Fri	

EUR2521

03 Fri	Montreal
04 Sat	Trois-Rivieres
05 Sun	Relaxation at sea
06 Mon	Relaxation at sea
07 Tue	Halifax
08 Wed	Relaxation at sea
09 Thu	Boston
10 Fri	Provincetown
11 Sat	New York
12 Sun	
13 Mon	Relaxation at sea
14 Tue –	
23 Thu	
24 Fri	Hamburg

EUR2580

24 Fri	Hamburg
25 Sat	Relaxation at sea
26 Sun	Antwerp
27 Mon	Dover
28 Tue	Portsmouth
29 Wed	Honfleur
30 Thu	Relaxation at sea
31 Fri	Bilbao

NOVEMBER 2025

01 Sat	La Coruna
02 Sun	Leixoes (Porto)
03 Mon	Lisbon
04 Tue	
05 Wed	Cadiz
06 Thu	Tanger
07 Fri	Relaxation at sea
08 Sat	
09 Sun	Tenerife

EUR2581

09 Sun	Tenerife
10 – Mon	Relaxation at sea
20 Thu	
21 Fri	Cape Town

EUR2582

21 Fri	Cape Town
22 Sat	Relaxation at sea
23 Sun	Gqeberha (former Port Elizabeth)
24 Mon	Relaxation at sea
25 Tue	Durban
26 Wed	Durban
27 Thu	Relaxation at sea
28 Fri	Maputo
29 Sat	Relaxation at sea
30 Sun	Bazaruto ↴ Z

DECEMBER 2025

01 Mon	Relaxation at sea
02 Tue	
03 Wed	Nosy Bé ↴
04 Thu	Antsiranana
05 Fri	Relaxation at sea
06 Sat	Mahé (Seychelles)
07 Sun	Mahé (Seychelles)



HAPAG ¹⁸/₉₁ LLOYD
CRUISES

EUR2583

07 Sun	Mahé (Seychelles)
08 Mon	Mahé (Seychelles)
09 Tue	La Digue ¹ , Praslin ¹
10 Wed	(Seychelles) ⚓
11 Thu	Relaxation at sea
12 Fri	
13 Sat	Nosy Bé ⚓ ⚓
14 Sun	Nosy Iranja ⚓ ⚓
15 Mon	Antsiranana
16 Tue	Relaxation at sea
17 Wed	Toamasina (Madagascar)
18 Thu	Relaxation at sea
19 Fri	Le Port (Reunion)
20 Sat	Port Louis (Mauritius)

EUR2600

20 Sat	Port Louis (Mauritius)
21 Sun	Relaxation at sea
22 Mon	Rodrigues Island ⚓
23 Tue	Relaxation at sea
24 Wed	Relaxation at sea
25 Thu	Ambodifototra/Nosy Boraha ⚓, Nosy Nato (Ile aux Nattes) ⚓ ⚓
26 Fri	Relaxation at sea
27 Sat	Relaxation at sea
28 Sun	Victoria/Mahe (Seychelles)
29 Mon	Victoria/Mahe (Seychelles), Praslin ⚓ (Seychelles)
30 Tue	Praslin ⚓ (Seychelles), La Digue ⚓ (Seychelles)
31 Wed	Curieuse (Seychelles)

JANUARY 2026

01 Thu	Relaxation at sea
02 Fri	Relaxation at sea
03 Sat	Port Louis (Mauritius)

Key

- ⚓ At anchor
- ⚓ Golf course
- ⚓ Zodiac landing
(subject to weather Conditions)

¹ The assignment of the ship's berth will be done by the port authorities after this catalog has been published. Adjustments can therefore not be excluded.

² Landing subject to weather conditions.

³ Subject to the tides.

VACCINATION, IMMIGRATION AND VISA REQUIREMENTS

The information on the applicable vaccination, immigration and visa requirements was correct on the date of printing (subject to change). These notices and requirements only apply to citizens of Germany, Austria and Switzerland. Citizens of other countries are asked to enquire about their own requirements at their consulate or embassy or when booking in their travel agency or at their consulate or embassy. These notes refer to the cruise including the arrival and departure advertised in the catalogue as well as to the pre- and post-cruise programs on our website. As some of the necessary visas have a limited period of validity and as visa requirements can change, please wait until you receive the cruise information approximately three months prior to departure before applying for a visa.

GENERAL INFORMATION ON VACCINATION REQUIREMENTS

- Vaccination against Covid-19 is currently not necessary. If vaccination requirements change due to local regulations, we will inform you immediately. You will be sent up-to-date information about this with your travel documents.
- The passenger should research infection prevention, vaccine protection and other prophylactic measures in advance; if necessary, the passenger should seek medical advice on the risks of thrombosis and other health problems, as well as vaccine intolerance. For general information, please refer to the public health authorities, doctors experienced in travel medicine, tropical disease specialists, information services specialising in travel medicine or the Federal Centre for Health Education.
- In all cases, passengers should have their immunisation protection against tetanus, diphtheria and polio tested and, if necessary, boosted. Please consult your doctor prior to departure for further recommended vaccines (e.g. hepatitis A+B, malaria and tick-borne encephalitis).
- Yellow fever vaccinations must be administered at least ten days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. Cruises and countries for which a yellow fever vaccination is compulsory are listed in our table. Despite the most recent statement from the World Health Organisation (WHO) that a single vaccination is sufficient for lifelong protection from yellow fever, this is contrary to the requirements of the respective countries, which still require a booster every ten years. National legislation is binding in these instances and legally supersedes the recommendations of the WHO. If you cannot prove that you have been vaccinated against yellow fever, embarkation will not be possible. Please refer to clause 4 of our Terms and Conditions of Travel. In exceptional cases, a certificate of vaccine intolerance may be sufficient. However, we cannot guarantee that this will be accepted by the local authorities. If you have spent time in an area with a yellow fever epidemic before your cruise, we urgently advise you to carry proof of your yellow fever vaccination on your person and to show it if required by the authorities on board.

- There are enhanced vaccination requirements in the South Seas region and compliance with them is a prerequisite for entry. Vaccination against measles in particular is increasingly vital. Please check the current vaccination requirements and your vaccination record before you travel. There should be at least four weeks between the first and second measles vaccinations. The second vaccination must be administered at least 15 days before entering the country for which the vaccination is mandatory and entered in the vaccination certificate. Otherwise entry will be refused. This does not apply to children under six months of age, pregnant women or individuals for whom the measles vaccination is contraindicated and can demonstrate this with a medical certificate.

GENERAL INFORMATION ON IMMIGRATION AND VISA REQUIREMENTS

- In general, unless indicated otherwise, passengers require a valid passport or children's passport which must have an expiry date more than six months after the end of the cruise.
- Your passport must contain two free opposing pages per country in order for you to enter and leave certain countries (especially outside of Western Europe). Therefore, please check in advance whether your passport meets the requirements for the cruise you have booked.
- Special entry requirements apply for minors in many countries, especially if they are not travelling with their parents (and instead with their grandparents, for example) or are travelling with only one parent. A written declaration of consent from the parents and/or an international birth certificate may be required, for example. These documents must be written and certified at least in English, but often also in the language of the respective country of travel. Please inform yourself in advance at the relevant embassies.
- **Any immigration or visa fees accrued are not covered by the cruise price.**
- Please enquire with your travel agency as to the current entry requirements in place at your cruise destinations. Your travel agency will be happy to assist you in procuring any necessary visas.

CRUISE NO.	MANDATORY VACCINATIONS	IMMIGRATION AND VISA REQUIREMENTS FOR CITIZENS OF GERMANY, AUSTRIA AND SWITZERLAND
EUR2570	none	Notice 1 (USA)
EUR2571	none	Notice 2
EUR2572	none	none
EUR2573	none	none
EUR2503 *	Yellow Fever (Tanzania, Kenya, Seychelles)	Notice 3 (Tanzania, Kenya)
EUR2504	none	Notice 4 (Mozambique)
EUR2505	none	none
EUR2506	none	none
EUR2507	none	Notice 2
EUR2508	none	Notice 2
EUR2509	none	Notice 2
EUR2510	none	none
EUR2511	none	none
EUR2512	none	Notice 2
EUR2513	none	Notice 2
EUR2514	none	Notice 2
EUR2515	none	Notice 5 (Great Britain)
EUR2516	none	none
EUR2517	none	Notice 2
EUR2518	none	Notice 2
EUR2519	none	Notice 5 (Great Britain)
EUR2520	none	none
EUR2521	none	Notice 5 (Canada), Notice 1 (USA)
EUR2580	none	Notice 5 (Great Britain)
EUR2581	none	none
EUR2582	none	Notice 4 (Mozambique)
EUR2583	none	none
EUR2600	none	none

* a yellow fever vaccination is compulsory. An exception to this rule is possible if you carry an official vaccination certificate in English. Please report this information in advance to our sales team.

NOTICE 1

Everyone travelling to the USA who does not require a visa under the Visa Waiver Program must register online with the US Department of Homeland Security at least 72 hours before their arrival and apply for electronic travel authorisation. A processing fee is charged for the application. You can find more information online at <https://esta.cbp.dhs.gov/esta> and from your travel agency. In addition to your electronic travel authorisation, you will require a passport with a chip containing biometric data for visa-free entry into the USA. Passengers with non-machine-readable passports, such as temporary replacement passports, do not qualify for visa-free entry into the USA. All such travellers require a visa. These regulations also affect children (from birth). Every child requires their own European passport. A child cannot enter the country with a children's passport or ID card or using a parent's passport. Upon entering the country, photographs and fingerprints will be taken for each guest. Passengers who have visited Iraq, Iran, North Korea, Sudan, Syria, Libya, Yemen and Somalia after 1 March 2011 do not qualify for visa-free entry and need a regular visa to enter the USA. Even travellers who have visited Cuba in the past can currently no longer enter the USA with ESTA, but must apply for a visa. Unfortunately, there is conflicting information as to whether this visa requirement only applies to people who visited Cuba on or after 12 January 2021 or whether all travellers to Cuba are affected. Please be sure to contact the relevant US representation on this issue well in advance of your cruise.

NOTICE 2

You will only need a valid ID card for entry.

NOTICE 3

Separate visa required (an e-visa may also be possible), subject to charge.

NOTICE 4

(Group) visa upon arrival of the ship or upon entering the country (which might be subject to charges).

NOTICE 5

You will require an entry permit, which must be applied for before travelling and is issued in the form of an electronic visa (ETA). You will be required to pay for this permit. You can find more information online, or contact your travel agency.

THE CRUISE PRICE (CRUISE ONLY) INCLUDES THE FOLLOWING

- Full board: breakfast, late breakfast, lunch and dinner, patisserie, coffee and tea specialities and snack
- 24-hour suite service; butler service in the Penthouse Suites.
- Champagne in your suite on the day you arrive.
- Minibar (non-alcoholic soft drinks and beer) and fresh fruit, replenished daily on request.
- Daily changing entertainment programme with carefully selected guest artists: top-class classical music, fascinating concerts, cabaret artists, readings and plays as well as activity programmes and lecture series, talks, lectures and workshops with renowned lecturers and experts.
- Free use of the on-board facilities and equipment such as library, golf simulator (training sessions with the golf professional for a fee), spa and fitness area (sauna, steam bath, infrared chairs, relaxation room and tea lounge), internet (free of charge for one hour per guest per day; more information on internet use at www.hl-cruises.de/internet).
- Entertainment and information system (guest portal) with a diverse selection of films, music from various genres, radio plays and a personal EUROPA e-mail inbox.
- Digital newspaper service: „Die Welt“ as an abridged in-flight edition.
- Zodiac rides (depending on the route and weather conditions) and landings or rides in the ship's Zodiacs or tenders.
- Port information including maps and tips for going ashore.
- Available to borrow: Bicycles (if authorised by the local authorities), snorkelling equipment, warm parkas, umbrellas and parasols, a limited number of rental tablets (limited number; rental items cannot be reserved in advance).
- Cancellation insurance exclusively for the Platinum and Gold rates: Cancellation insurance (20% excess) is already included in the travel prices of the PLATINUM and GOLD tariffs.

MINIMUM PARTICIPANTS PER CRUISE

- 340 Person

GUESTS WITH LIMITED MOBILITY

Some aspects of cruises on the EUROPA may be unsuitable for guests with limited mobility. Please note that a large number of our planned Zodiac landings and shore activities require a high level of physical fitness; depending on the circumstances, we can only guarantee participation for guests with no mobility restrictions. The EUROPA offers two suites (Suites 733 and 734) with fully accessible layout and equipment. We nevertheless strongly recommend that you travel together with a responsible companion because, due to special procedures on board a ship, a continuous assistance service is not possible. Certain groups of people can only be accommodated if they are accompanied. Please bring your own standard-size wheelchair or any other medical equipment with you if you require it. Unfortunately, electric wheelchairs and guide dogs cannot be brought on board. Please note that participating in shore activities and going out in the Zodiacs (subject to weather conditions) may not be possible for guests with physical limitations. We reserve the right to restrict participation in group activities to guests who can manage the entire activity without problem and without external assistance. Unfortunately, guests who require a wheelchair cannot travel in the Zodiacs. Whether or not guests can go ashore by tender boat (when the ship is at anchor) is also dependent on the weather and cannot always be guaranteed. To ensure that you experience a relaxing cruise where everything goes smoothly, before booking please provide us with details of your physical impairment and enquire as to whether we can meet your individual needs.

HEALTH AND HYGIENE ADVICE

There are currently no longer any Covid 19 restrictions in most parts of the world. Nevertheless, we ask you to continue to protect yourself against infections. We also ask for your understanding if there are any last-minute adjustments to individual programme items. These changes are always made in the interest of the health and safety of our guests and crew and are in line with current official requirements.

INSURANCE PROTECTION RECOMMENDATION

For their own protection, the passenger is advised to take-out comprehensive travel insurances, if this is not already part of the cruise package. We generally recommend taking out travel cancellation insurance, travel termination insurance and travel medical and major medical insurance that is valid worldwide, including emergency medical evacuation/repatriation for the entire period of your trip, as well as insurances covering luggage, travel liability.

STANDARD INFORMATION FORM FOR PACKAGE TRAVEL CONTRACTS

The combination of travel services offered to you is a package within the meaning of Directive (EU) 2015/2302. Therefore, you will benefit from all EU rights applying to packages. Hapag-Lloyd Cruises, a TUI Cruises GmbH company (hereinafter Hapag-Lloyd Cruises) will be fully responsible for the proper performance of the package as a whole. Additionally, as required by law, Hapag-Lloyd Cruises has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

Following the hyperlink the traveller will receive the following information:

KEY RIGHTS UNDER DIRECTIVE (EU) 2015/2302

- Travellers will receive all essential information about the package before concluding the package travel contract.
- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.
- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.
- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.
- The price of the package may only be increased if specific costs rise (for instance, fuel prices) and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8 % of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.
- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, are changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.
- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.
- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.
- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.
- Travellers are also entitled to a price reduction and/or compensation for damages where the travel services are not performed or are improperly performed.
- The organiser has to provide assistance if the traveller is in difficulty.
- If the organiser or, in some Member States, the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. Hapag-Lloyd Cruises has taken out insolvency protection with Deutscher Reisesicherungsfonds GmbH, Sächsische Straße 1, 10707 Berlin (the Travellers may contact this entity or, where applicable, the competent authority if services are denied because of Hapag-Lloyd Cruises insolvency).

Directive (EU) 2015/2302 as transposed into national law
www.umsetzung-richtlinie-eu2015-2302.de