



All good things come in threes – this also applies to our fare structure. The three fares PLATINUM, GOLD and SILVER differ in terms of the services included and their availability. The new fare structure will apply to all new bookings from 1 March 2024 onwards.

	PLATINUM Can be booked at any time	GOLD Limited	SILVER Only subject to availability
SERVICES			
Suite/cabin and deck	Free choice of cabin/suite and deck	Hapag-Lloyd Cruises chooses cabin/suite and deck at the beginning of the cruise	Hapag-Lloyd Cruises chooses cabin/suite and deck at the beginning of the cruise
Shore excursions	Shore excursions bookable after their publication	Shore excursions bookable after their publication	Shore excursions bookable 14 days after their publication
Cancellation fee insurance	yes (20 % excess)	yes (20 % excess)	–
Early booking discount	yes (depending on booking date)	yes (depending on booking date)	–
Deposit when booking	20 % must be paid up to 365 days prior to departure 25 % must be paid between the 364th and 181st day prior to departure 30 % must be paid from the 180th day prior to departure Must be paid immediately within 30 days prior to departure	20 % must be paid up to 365 days prior to departure 25 % must be paid between the 364th and 181st day prior to departure 30 % must be paid from the 180th day prior to departure Must be paid immediately within 30 days prior to departure	40 % must be paid up to 365 days prior to departure 45 % must be paid between the 364th and 181st day prior to departure 50 % must be paid from the 180th day prior to departure Must be paid immediately within 30 days prior to departure
Combination discount	yes (depending on offer)	–	–
Discounts for children	yes	yes	yes
Travel package to and from arrival and departure points	at a surcharge (depending on offer)	at a surcharge (depending on offer)	at a surcharge (depending on offer)
Pre- and post-cruise programmes (conducted in German)	at a surcharge (depending on offer)	at a surcharge (depending on offer)	at a surcharge (depending on offer)
Golf & Cruise package	at a surcharge (depending on offer)	at a surcharge (depending on offer)	at a surcharge (depending on offer)
Travel concierge	at a surcharge	at a surcharge	at a surcharge
INCLUDED SERVICES ARE CONTAINED IN ALL FARES			